# **opentext**<sup>™</sup>

#### **Solution overview**

# OpenText AppEnhancer

Easily connect your people to the information they need directly within the flow of business through secure, integrated document capture, storage, retrieval and retention.





**Boost** productivity, anytime, anywhere



Streamline document-centric processes



Accelerate time to value and lower costs at scale



Enhance information security and compliance

Digital and paper records are at the heart of countless business-critical processes, from account enrollment to invoice processing to HR record-keeping and beyond.

And yet, many organizations don't have fast, reliable or secure access to their documents. With employees working from various content sources and applications—and no central content management system for keeping documents secure and consistent—line-of-business (LOB) managers and support staff struggle to maintain control, posing serious risks to productivity, service delivery, compliance and revenue.

Giving your people secure access to the content they need within the applications they use every day is better for everyone. OpenText $^{\text{TM}}$  AppEnhancer (AE) connects your employees, partners and customers to critical documents from a central repository directly within any business process or application.

Seamlessly integrated with OpenText and third-party applications, OpenText AppEnhancer allows you to quickly and easily capture, store, retrieve and preserve paper and digital documents. As a secure bridge between your content and people, OpenText AppEnhancer helps everyone work more efficiently, make faster decisions and lower costs, all while keeping information safe, secure and compliant.

# **opentext**™

#### Boost productivity anytime, anywhere

Employees, partners and customers can quickly and easily find relevant documents from a single content source directly within the process they're working on. Access information based on your role, wherever you are, on any platform, browser or device. And improve performance and efficiency across LOB and enterprise applications through seamlessly integrated applications and content. OpenText AppEnhancer connects to your core business applications and process automation tools, including OpenText, Microsoft 365 and other third-party applications.

### Streamline document-centric processes

On-demand access to information directly within business processes increases productivity and performance by helping knowledge workers make better decisions, faster. Providing a trusted central repository, OpenText AppEnhancer ensures a single source of truth across multiple lines of business, streamlining processes that traditionally require multiple content sources and applications.

#### Lower costs at scale

More efficient capture, retrieval and retention cuts administrative overhead for document-intensive business processes. OpenText AppEnhancer deployments can start with a single LOB application and often expand across the organization. A simple licensing model keeps costs manageable and allows you to add new users based on your requirements, rather than departmental head counts.

### Accelerate time to value with rapid deployment

OpenText AppEnhancer is deployed quickly and simply within your existing infrastructure—either on premises or in the cloud—ensuring minimal implementation risk. And with limited IT involvement required for ongoing maintenance, you get quick return on investment and accelerated adoption of the platform across the enterprise.

#### **Enhance information security and compliance**

By providing structure and access control for sensitive information throughout business processes and across departments, OpenText AppEnhancer ensures you keep document management consistent with your information governance program. Comply with regulations by validating the accuracy and protecting the security of business documents while enabling your people and partners to work efficiently.



# **opentext**<sup>™</sup>

#### GlobalTranz

After launching OpenText AppEnhancer, GlobalTranz, a leading freight rail transportation group, reduced AP processing by three days and decreased AP staffing sixfold, with no subsequent need for additional hiring despite substantial revenue growth. The system has also slashed processing and paper storage costs. A onemonth deployment resulted in 50% lower invoice processing costs while a predictable payables cycle has improved relationships with shippers.

### Business-critical documents—when and where you need them

For highly regulated organizations, core activities like securely sharing records, managing permissions and access, and complying with information governance programs are a major challenge. OpenText AppEnhancer gives you a secure, robust solution for managing paper, digital and archival needs through a system that integrates seamlessly with existing applications.

Through a streamlined, easy-to-use interface and headless CMS, you can retrieve information from a central repository without leaving the application you're working in, connecting you with critical documents easier, faster and more securely.

**OpenText** 

**AE Storage** 

**AE Govern** 

# Transform paper and digital documents into application-ready information

		Connectors
Capture	Capture documents through simple scanning and imaging	Core Capture Intelligent Capture Liquid Office
Transform	Index, transform and distribute paper and digital documents	OTS4ACM Core Signature Core Share
Streamline	Manage business processes and integrate with other applications	AppWorks BPM
Connect	Connect applications to content	AE and Office 365 AE APIs
Access	Govern information access and manipulation	AE Indexing AE Access AE Public Access

Control retention and disposition

of content

Retain